



# HOW TO DELETE OLDER CERTIFICATES FROM COMPUTER MEMORY?

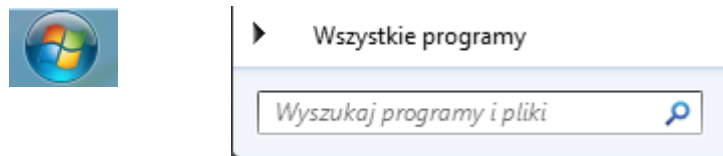
## SIGN-IN METHOD: CERTIFICATE

Use this manual, if:

- You sign in using an eToken or a cryptographic card to the ING Business system and
- You see more than one certificate available for selection on the list of certificates when signing in, or
- You have just generated a new certificate and you want to delete the older one from the memory of your computer

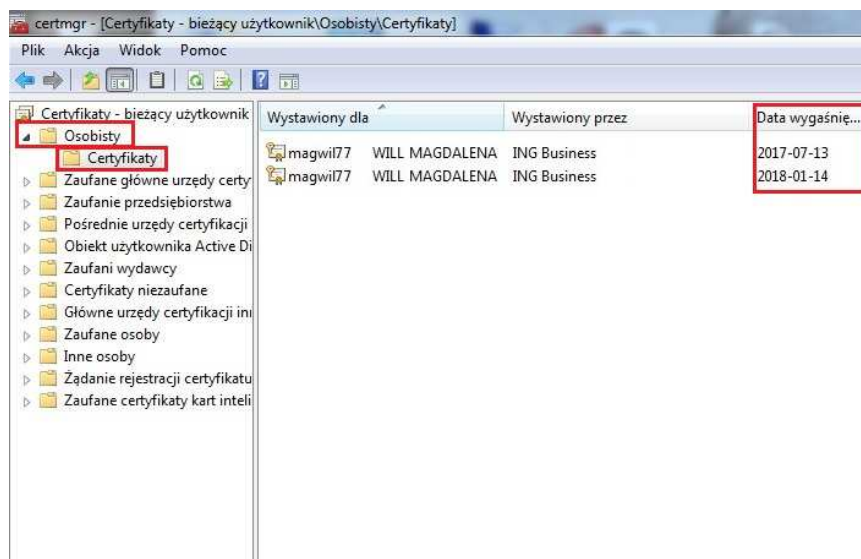
### STEP 1

Expand the Start menu and place the cursor in the application search engine. Enter **certmgr.msc** and click **Enter**.



### STEP 2

Select **Personal – Certificates** in the window on the left and compare **Expiry dates** of certificates in the window on the right.



### STEP 3

Delete older certificates. Click on the expired certificate with the right mouse button and select **Delete**.

Wystawiony dla	Wystawiony przez	Data wygaśnię...
magwil77	WILL MAGDALENA	ING Business
magwil77	WILL MAGDALENA	ING Business

The screenshot shows a table of certificates. The first row has a date of 2017-07-13, which is highlighted with a red box. A context menu is open over this row, and the 'Usuń' (Delete) option is highlighted with a red box. The menu also includes options like 'Otwórz', 'Wszystkie zadania', 'Wytnij', 'Kopiuj', 'Właściwości', and 'Pomoc'.

After deleting all expired certificates, you will have only valid certificates to select on the list of certificates when signing in.

Should you have any questions, please call **ING Business Centre: 32 357 00 24** or **801 242 242** or send e-mail to: [bc@ingbank.pl](mailto:bc@ingbank.pl). Our consultants are at your service on working days from Monday to Friday, **8:00 a.m. to 6:00 p.m.**