



I DO NOT REMEMBER MY PASSWORD SIGN-IN METHOD: LOGIN AND PASSWORD

Use this manual, if:

- You sign in to the ING Business system using login and password
- You know your login
- You do not remember your sign-in password or
- You want to get a new starting password

STEP 1

Order a new starting password. You will get the new starting password. It will help you sign in to the system and create your new own sign-in password.

The starting password may be provided electronically or in paper form.

- If you have a valid e-mail address and mobile phone number entered to the system, use the manual [Ordering starting password in electronic form](#)
- If you do not have an e-mail address entered to the system, use the manual [Ordering starting password in paper form](#).

If you order a new password, the existing password will no longer be valid. Even if you recall the previous password, you will not be able to sign in with it.

STEP 2

After receiving the starting password, go to the manual [Signing in with starting password](#).

Should you have any questions, please call **ING Business Centre: 32 357 00 24** or **801 242 242** or send e-mail to: bc@ingbank.pl. Our consultants are at your service on working days from Monday to Friday, **8:00 a.m. to 6:00 p.m.**