



# INSTALLATION OF COMARCH CRYPTO PROVIDER A NEW USER OF ING BUSINESS SIGN-IN METHOD: CERTIFICATE

Use the manual if:

- You are a new user of ING Business
- You use eToken or cryptographic card to sign-in
- You have the rights of local administrator on PC
- When you try to generate a certificate you see the following message:

Comarch Crypto Provider służący do generowania podpisów elektronicznych nie jest zainstalowany.  
Czy zainstalować komponent?

Instalacja komponentu wymaga uprawnień administratora.

## STEP 1

Install Smart Card ToolBox ING driver, use the manual [Installation of SmartCard ToolBox ING](#).

## STEP 2

On [www.en.ingbank.pl/ing-businessonline](http://www.en.ingbank.pl/ing-businessonline) click on **Certificate generation**.

Log in  
to ING BusinessOnLine

Entry (login and password)

Unlock access

Entry (eToken/card)

Certificate generation    Unlock access

Before the first login using eToken/card you must generate the certificate

### STEP 3

When you see the message, click **OK** to install **Comarch Crypto Provider** on your PC.

## Certificate generation - step 1

Make sure that the eToken/card are attached to your PC.

Enter the starting login and starting password (without changing the size of the characters) and click "Next".

Starter login:

Starter password:

Komunikat ze strony start.ingbusinessonline.pl: ×

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OK

Anuluj

User certificate generation

Remember that:

- To install Comarch Crypto Provider application you need to have the rights of local administrator on the PC on which you will sign-in to ING Business. If you do not have such rights, ask a person who has the rights required for installation to help you.

Comarch Crypto Provider is indispensable to sign-in with eToken/card to ING Business.

### STEP 4

Download **ComarchCryptoProvider.exe** file on your PC. Click **save** or **save as** depending on your browser.

### STEP 5

**Close all** active windows of the browser.

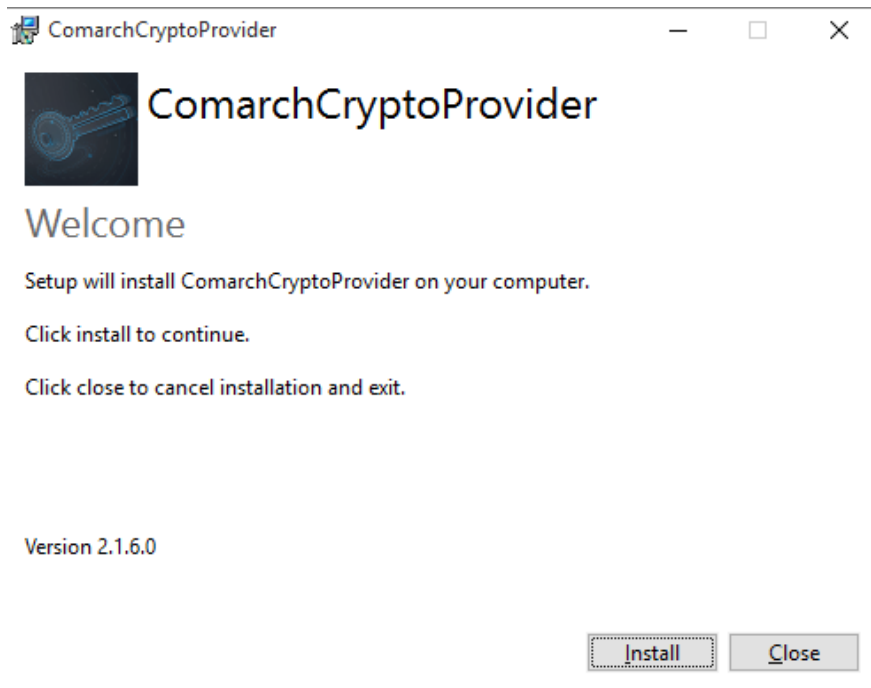
### STEP 6

Start the downloaded file **ComarchCryptoProvider.exe**.

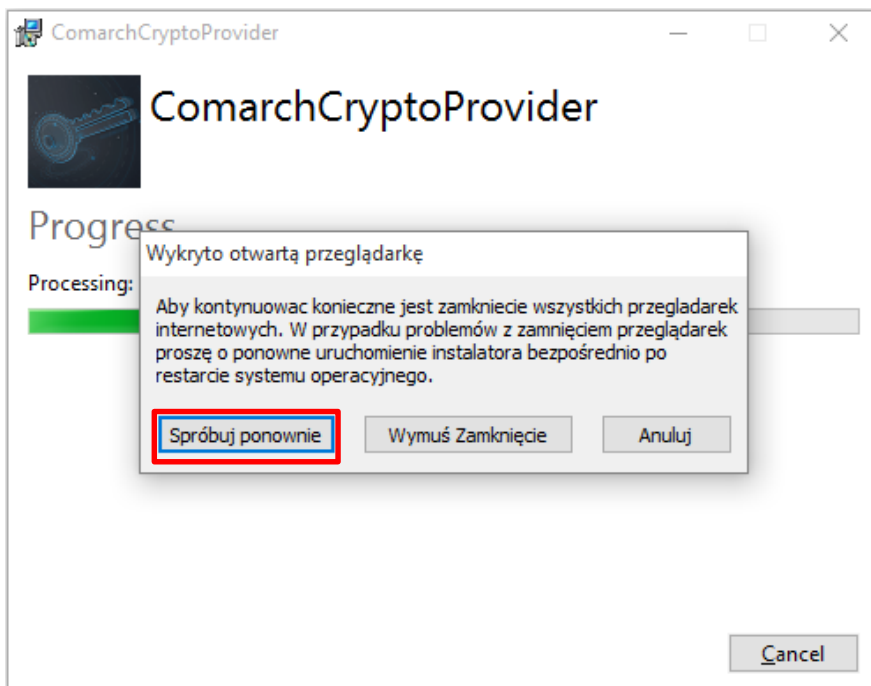
- If you have the right of local administrator on PC go to **Step 7**
- If you do not have the right of local administrator on PC, you will see a window requesting confirmation of administrator's rights. Ask a person who has the rights of local administrator on PC to enter the name and password.

## STEP 7

Click **Install** to start installation of ComarchCryptoProvider on your PC.



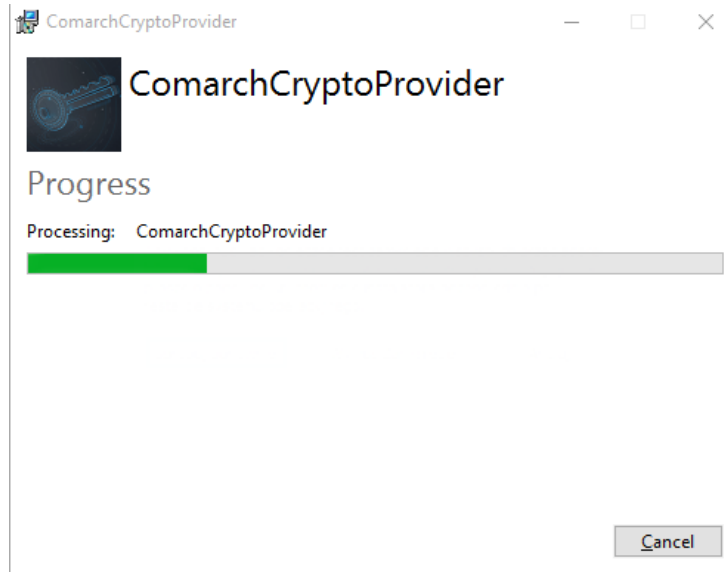
If you have not closed all windows of the web browser, you will get the following message.



**Close all** windows of the browser and click **Try again**.

## STEP 8

Wait until the programme installation is complete.



## STEP 9

Click **Restart** when ComarchCryptoProvider installation is complete.



## STEP 10

Having restarted your PC, generate a certificate in accordance with the instruction [Certificate generation](#).

Should you have any questions please call **ING Business Centre: 32 357 00 24** or **801 242 242** or write to us at: [bc@ingbank.pl](mailto:bc@ingbank.pl).  
Our advisors are available on business days Monday through Friday from **8 a.m.** to **6 p.m.**